



CONTACT:

Phone: (931)-473-1016

Email: shannon@mpcsigns.com



10-Year Warranty Sign-Up Form

The purpose of this warranty form is to ensure the installation was done properly to allow the lasting success of your signs. Once the form is filled out completely, email it to shannon@mpcsigns.com, with the subject "10-Year Warranty:." Also, download at least two images of the sign installed and lit up: front and back.

- ◇ A licensed electrician completes the final electrical connections.
- ◇ Voltage of the sign must be 120 volts +/- 5%.
- ◇ Warranty claims must be registered with MPC Signs within 10 days of damage or component failure.

If you have any questions, please call our office number, or email the contact information above.

Name of Business/Individual that Purchased:

Phone:

Date Installed:

Address of the Installed Sign:

UL Number:

What are you putting under Warranty?

- Sign structure (frame, doors, erection poles) 10 years
- Inner Copy Board and Letters 10 years
- Electrical components (other than bulbs and ballasts) 10 years
- Door Supports 3 years
- Electrical ballasts 3 years
- Glazing and graphics 3 years



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Disclaimer

From the date of shipment for the periods stated above, MPC Signs will, at its option, repair or replace any defective material or faulty artistry. This warranty does not cover damage due to vandalism or other external causes.

Upon original installation, a licensed electrician must make the final electrical connections, or the warranty covering any electrical component is automatically invalidated. The line voltage at the sign must be 120 volts +/- 5%, or the warranty covering any electrical component is automatically invalidated. Warranty claims must be registered with MPC Signs within 10 days of damage or component failure. MPC Signs reserves the right to visit the installation site or to require documentation of the claim before assuming any responsibility under the provisions of this warranty. Service to a damaged or malfunctioning sign, with the exception of bulb replacement, which has not been ordered or authorized by MPC Signs, automatically invalidates this warranty. MPC Signs may ship replacement parts or material to the customer and reimburse the customer for the installation labor. Reimbursement labor cost is limited to a maximum of \$50.00. Warranty work is the responsibility of MPC Signs only when that work has been authorized in advance by MPC Signs's customer service department.

The title to the property passes to the buyer upon delivery to the freight carrier. Loss or damage to the goods when in possession of the freight carrier is the responsibility of the buyer. The freight carrier is not covered by this warranty.

The foregoing warranty is exclusive and in lieu of all other warranties, whether written, oral, or implied (including any warranty for merchantability or fitness for purpose).